Invited to participate (252 physicians from 170 practices)

Patients assessed for eligibility by 31 participating physicians in 29 practices (10.653)

Patients randomised (199)

Allocated to Case Management
99 Patients, 2 withdrawals
Received Case Management
97 Patients

Allocated to usual care
100 Patients
Received usual care
100 Patients

Lost to follow-up
5 patients died,
5 patients discontinued the intervention (2 withdrawals, 3 by physicians: 2 moved, 1 non-compliant)

Lost to follow-up
5 patients died,
2 patients discontinued the intervention (1 withdrawal, 1 by physician: participant moved)

Excluded from analysis: 0
87 (88%) patients analysed

Excluded from analysis: 0
93 (93%) patients analysed

Excluded (221):
No answer (207),
Lost interest (1)
Interested, but refused due to
- high time and effort (9)
- personal reasons (2)
Participated, but did not find
eligible patients (2)

Excluded from analysis: 0
87 (88%) patients analysed

Excluded (10.454):
Did not meet inclusion criteria (10.397),
Refused to participate (45),
Did not show up for informed consent (4),
Admitted to hospital at time of inclusion (3)
Died before informed consent (2)
Living too far away (2)
Doctor judged: “bad general condition” (1)