- Comprised key stakeholders and end-users (policy makers at state and federal government levels, experts in the area)
- Advised on the conceptualisation, focus and scope of the study. Informed the refinement of the research questions. Advised on search terms used. Commented on inclusion / exclusion criteria
- Assisted with the identification of relevant source material (particularly ‘grey’ literature).
- Advised on the policy drivers and the ways in which study findings can be most useful for policy makers.

**Box 3. Reference Group involvement**

In summary we suggest that:
- Researchers should consider the benefits of drawing on alternative source materials (including evaluation reports) as potential data for systematic reviews of service delivery issues.
- Researchers should also recognise the benefit of direct research engagement with actual pilot projects.
- Policy makers and researchers should recognise the benefits of ongoing collaboration with policy end-users, and make time and resources available accordingly.
- Funders of research should consider the complexity of engaging with the policy arena and implications for the commissioning specific research activity. Such research, combined with due processes for quality may enable the research community to go some way towards addressing the problem of ‘pilotitis’.

**Box 4: Summary**