Satisfaction with HBIC services

- Very satisfied - Strongly agree: 65%
- Satisfied - Agree: 35%

Satisfaction with NP communication

- Very satisfied - Strongly agree: 88%
- Satisfied - Agree: 12%

Satisfaction with coordination of in-home services

- Very satisfied - Strongly agree: 46%
- Satisfied - Agree: 46%

Satisfaction with promptness of needed services

- Very satisfied - Strongly agree: 69%
- Satisfied - Agree: 23%

NP attended well to medical needs

- Very satisfied - Strongly agree: 82%
- Satisfied - Agree: 18%

NP provided information I needed about services

- Very satisfied - Strongly agree: 47%
- Satisfied - Agree: 53%

I got the support I needed

- Very satisfied - Strongly agree: 38%
- Satisfied - Agree: 56%