Level 3: The action and evaluation level
Knowledge, skills and resources needed to achieve quality use of medicines. It involves issues of monitoring positive and adverse effects, quality assurance and problem solving.

Level 2: The knowledge and skills level
Knowledge, skills and resources needed to make appropriate decisions at a personal, interpersonal and population level. Ready to take action.

Level 1: The awareness level
Awareness of medicines as a health issue. Prepared to contemplate changes at an individual or population level.