Motive to help patient
Harm rating
Clinical situation

Perceived safety versus "costs", such as:
Fear of the responses of others / conflict
Concerns of appearing incompetent

Perceived efficacy versus futility
Lack of change
Personal control and impact

Voice: message, tactics, targets
Collect facts
Show positive intent
Select person

Outcomes for the patient
Error correction

Outcomes for the messenger and others involved

General contextual factors
Hospital policy
Interdisciplinary policy-making
Team relationships
Attitudes of leaders

Individual factors
Satisfaction with the job
Responsibility toward patients
Roles as professionals
Confidence and previous experiences
Communication skills
Educational background

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