When you had important questions to ask a doctor, did you get answers that you could understand?
1. □ Yes, always
2. □ Yes, sometimes
3. □ No
4. □ I had no need to ask

Do you feel you got enough emotional support from hospital staff during your stay?
1. □ Yes, always
2. □ Yes, sometimes
3. □ No
4. □ I did not need any emotional support

Overall, did you feel you were treated with respect and dignity while you were in hospital?
1. □ Yes, always
2. □ Yes, sometimes
3. □ No

Overall, how would you rate the care you received?
1. □ Excellent
2. □ Very good
3. □ Good
4. □ Fair
5. □ Poor