- Education level: Junior high school
- Female
  - Safety of the LTC facility
  - Self-perceived financial status was poor
- Lived in LTC facility: 1-2 years
  - Separated/Divorced
  - Widowed
    - Introduction from governmental units
    - Self-perceived financial status was very poor
- Needs in one's own work
  - Relative
    - Paid by Relative
- Other reason for contact with the LTC facility