Figure 1: Diagrammatical representation of the themes

**Changes to the clinical encounter**
- Less face-to-face contacts causing loss of personal touch and contributing to the fear of missing important symptoms of health deterioration
- Feeling apprehensive regarding data physiological data being analysed by a new member of staff

**Changes to the skills and expertise**
- Technical issues arising during installation, equipment breakdown
- Knowledge and ability issues arising due to inadequate, untimely, and poorly conceived training

**Changes to the clinical routines**
- Added workload resulting from patient selection and training, and equipment installation
- For nurses and CMs, training of CSWs also added to their already existing workload
- Patient monitoring through telephone than personal visit

Experience of threat