Patient factors
For example:
- disease severity
- vulnerability patient
- comorbidity

+ 

Treatment factors
For example:
- number of specialties involved
- complexity of required care
- knowledge and skills of medical staff
- communication between medical staff
- contextual factors and organisational aspects

Adverse Event

Inadequate care or standard care? During judgement following aspects are taken into account:
- Complexity of case;
- Appropriate management of primary illness;
- Deviation of management for primary illness from accepted norm;
- Comorbidity patiënt;
- Degree of urgency in management of primary illness;
- Potential benefit associated with management of illness;
- Risk of adverse event related to management;
- Recognised injury/complication;
- Would other health professionals repeat this healthcare management strategy?

Standard care leading to non-preventable Adverse Event
The patient experienced an unintended injury caused by healthcare in spite of receiving care according to the current level of expected performance.

Inadequate care leading to preventable Adverse Event
The patient experienced an unintended injury caused by healthcare. The care the patiënt received was not according to current professional norms and fell below the current level of expected performance.