16,662 telephone numbers were selected

13,724 invalid household contacts
   - 560 not eligible respondents
   - 216 non Chinese-speaking
   - 4,282 fax numbers and telephone recorder
   - 188 non household numbers
   - 8,478 not contacted (hung up the phone immediately and had no answers in all three attempts)

2,932 valid household contacts
   (Eligible respondents)

184 identified unable to join the interview
728 refused to join
26 did not complete the interview

1,994 completed telephone survey

Figure 2. Schematic diagram showing the selection of participants for the study