**Structure:**
Micro- and Macro-organizational structure

**Management Processes:**
Number and types of clinical personnel involved in medication reconciliation; resources provided; training of new staff

**Intervening variables:**
Knowledge, attitudes and beliefs re: medication safety

**Fidelity:**
As assessed by Direct Observation by site mentors

**Clinical Processes:**
Medication Reconciliation process measures

**Specific Intervention:**
Assessed by Medication Reconciliation intervention score. Influenced by training and technical support for intervention; usability of tools

**Patient outcomes:**
Unintentional medication discrepancies, patient satisfaction, healthcare utilization