A
PROVISION OF INFORMATION FROM HEALTH STATUS MEASURES TO CLINICIANS
- Alone or supplemented with management guidelines
- With or without training in interpretation of scores
- Fed back once or several times
- Graphical displays of scores or written summaries, with or without population norms, with or without previous scores

B
Evidence: +
CHANGES TO DOCTOR PATIENT COMMUNICATION
- Clinicians talk to patients about their feelings/health status
- Develop a shared view of treatment goals/health status/reason for the visit

C
Evidence: +/-
MONITOR TREATMENT RESPONSE

D
Evidence: +/-
DETECT UNRECOGNISED PROBLEMS

E
Evidence: -
CHANGES TO PATIENT HEALTH BEHAVIOUR
- Visit to the clinician
- Adherence to treatment

F
Evidence: -
CHANGES TO CLINICIAN’S MANAGEMENT OF PATIENT
- Changes to/initiation of treatment
- Referrals to other agencies
- Tests to investigate problem further
- Advice on problem management

G
Evidence: -
IMPROVED PATIENT SATISFACTION

A
Evidence: +
IMPROVED HEALTH OUTCOMES