Stage 1: Initial search
Electronic Search: Pubmed, Science Direct and Web of Knowledge
Keywords: Title and abstract contain patient OR hospital OR healthcare OR care OR medical AND neglect OR inadequate care OR substandard care NOT visual OR hemispatal OR stroke
Limitations: Articles in English and published after 1990.
Results: 2815 articles

Stage 2: Screening of results
Filter: Titles examined for relevance
Filter: Relevance of abstract examined in order to assess information presented in the study
Results: 42 articles

Stage 3: Article selection
Inclusion criteria 1: Collects primary data on the occurrence of patient neglect in healthcare institutions OR
Inclusion criteria 2: Collects primary data on the factors explaining why patient neglect occurs, AND
Hand search: Search of i) reference lists from included studies, and ii) articles citing identified articles in order to identify further items of interest
Results: 10 research articles and 4 reports were identified.