Figure 1: Study Flow Diagram

9 VA clinic sites in 3 states, in which 126 eligible providers were approached, who saw patients at least 2 half days per week

- Eligible but declined: 22 providers
- Became ineligible with job changes: 12 providers

92 primary care providers (PCPs) recruited:
- 64 physicians,
- 7 physician-assistants,
- 21 nurse-practitioners

1556 potential study patients assessed for eligibility

- Excluded: 387 patients
  - Ineligible: 213
    - Received primary diabetes care from non-participating PCP: 149
    - Triage blood pressure <140/90: 23
    - Did not have diabetes: 16
    - Impaired decision-making ability: 15
    - Visit was a non-primary care visit: 3
    - Nursing home resident: 2
    - Enrolled in another research study: 2
    - Blood pressure at triage was taken only by provider: 2
    - Did not speak English: 1
  - Eligible but declined: 174 patients

- Excluded: 105 patients had never refilled a chronic BP medication at VA pharmacy

1169 patients recruited

1064 patients with at least one chronic BP medication refilled at VA