34,816 unique papers were identified by searching MEDLINE, PsycINFO, CINAHL, AgeLine, Scopus, PubMed using the key phrases ("community care" or "home care" or "community nursing" or "day care" or "respite care" or "case management" or "intergrated care" or "consumer directed care") and ("ageing" or "aging" or "aged" or "older" or "elderly" or "dementia" or "Alzheimer$") from 1994 to May 2009.

160 full-text papers retrieved

34,657 papers were excluded based on the title and abstract because they were not in English, were not pertaining to case management, integrated care or consumer directed care for persons living in the community, or targeted persons with specific medical illness except for dementia.

4 additional papers identified from reference lists of included articles

128 papers did not report outcome data or did not meet inclusion criteria

35 papers included in this review