Cluster randomised trial

Service utilisation
Theme 1
Does the introduction of telehealth and/or telecare result in reduction of utilisation and costs of care?

Patient outcomes
Theme 2
Does the introduction of telehealth and/or telecare result in improvements in patient outcomes?

Cost effectiveness
Theme 3
What are the economic consequences of introducing telehealth and telecare?

Patient and professional experience
Theme 4
What are the experiences of users, carers and professionals to the introduction of telehealth/telecare?

Service delivery and organisation
Theme 5
What organisational factors facilitate or impede the sustainable adoption and integration of telehealth/telecare?

Wider Context of the Whole Systems Demonstration Sites