Mediating processes

Health care organisation

Relational coordination: Case management

Organisational design: Structural follow-up and multidisciplinary collaboration

Professional-directed interventions: Protocollised assessment and treatment

Patient-related interventions: Patient education

Psychosocial mediators: Initiative, Investment beliefs

Knowledge: Objective & subjective knowledge

Self-efficacy: Self-efficacy

Behaviour: Evidence-based care provision

Behavioural intention

Skills, expertise

Improved patient-professional interaction

Quality of life: Quality of life (CRQ, CCQ); Health status (VAS)

Clinical outcome: Dyspnoea (MRC, Borg); Lung function (FEV1)

Satisfaction: GP and practice nurse experiences

Programme implementation

Implementation: Patient-related, professional-directed and organisational interventions (ACIC)

INPUT

PROCESS

Patients: Patient characteristics

Mediating processes