0. PROVIDE SAFE AND EFFECTIVE COMMUNITY BASED ANTI-COAGULATION SERVICE

1. Enlist Patient
   1.1 obtain patient list for CBAC
   1.1.1 ensure appropriate referral
   1.1.2 ensure access to complete information
   1.2 invite patient
      1.2.1 postal
      1.2.2 telephone
   1.3 schedule appointment
      1.3.1 document appointment
      1.3.2 follow-up DNA
         paper
         electronic
   1.4 determine DNA

2. Monitor Patient
   2.1 obtain medical history
   2.1.1 review checklist with pt:
      medications diet medical history compliance tablet inventory other
   2.1.2 consider targeted physical exam
   2.1.3 obtain recent INR and dose/duration
   2.2 obtain INR
      2.2.1 obtain adequate blood sample
      2.2.2 use coagulometer to obtain INR
      2.2.3 enter INR into DSS
   2.3 determine dose and duration
      2.3.1 consider DSS recommendation for dose and duration
      2.3.2 consider other factors which may override DSS
      2.3.3 consider need for additional support
   2.4 conclude appointment
      2.4.1 schedule appointment
      2.4.1.1 clinic appt, then to 1.3
      2.4.1.2 refer for annual review
      2.4.1.2.1 monitor patients who continue a/c
      2.4.1.2.2 cease monitor patients who discontinue a/c
      2.4.2 document dose and duration
      2.4.2.1 document for patient
      2.4.2.2 document in EHR
      2.4.2.3 document for administrator

1. in order
2. may refer emergently to HBAC at any point, transfers care
3. 1. in order
4. any order

If DSS fails, determine cause, may return 2.2.1, use paper algorithm or seek, additional support

If coagulometer fails, determine cause, may retest

If patient does not respond, stop

restart: 1.3