Focus:
General, organization-wide

*Quality improvement system:* set of interacting activities, methods and procedures used to direct, control and improve the quality of care.

*Quality management:* a systematic process of identifying, assessing and taking action to maintain and improve the quality of care processes.

Focus:
Disease specific, pathway and departments

*Quality improvement strategies:* organizational application of tools and interventions to improve patient care.

*Quality improvement:* More effective, safer and patient oriented care processes (better quality) and better outcomes for patients.