STEPS

- Verbatim transcription
- Independent, open line-by-line coding
- Clustering of common codes (by consensus)
- Formation & labeling of categories
- Formation of concepts/subthemes (within group)
- Identification of major themes (across groups)

PROCESS TO ENSURE STUDY RIGOUR

- Audit Trail
- Data Source Triangulation with moderators’ notes & participants’ response forms
- Primary Author’s Reflective Journal
- Member Checking with study participants
- Peer Checking with independent qualitative researcher