Providing information and support

Degree of adaptation to older patients’ needs and expectations

Degree of remembering information

Patient outcomes (e.g. satisfaction, treatment adherence, coping and anxiety [11, 12])

Older individuals

Co-morbidity  Functional decline  Decreased cognitive and sensory functions

Personal relevance of information provided

Decreased cognitive and sensory functions

Functional decline

Co-morbidity

Personal relevance of information provided

Providing information and support