Nursing care environment: legislation, regulation, professional systems, social and economic issues, culture, educational systems

Nursing care system

Acquiring, deploying and maintaining resources

- Nursing staff supply
  - Quantity
  - Types
  - Skill-mix
- Management of working conditions
  - Physical, material and technological resources
  - Employment conditions (e.g. workload, schedule, status)
- Nursing staff maintenance
  - Health and quality of life at work
  - Satisfaction with working conditions
  - Retention
  - Absenteeism
- Economic sustainability
  - Costs
  - Cost per case - mix

Transforming resources into services

- Practice environment
  - Autonomy
  - Collaboration
  - Decentralized decision-making
  - Support from co-worker and managers
- Nursing processes
  - Assessment, planning & evaluation
  - Problems & symptoms management
  - Promotion / Prevention
  - Hospital-community integration
  - Scope of practice
- Patient experience
  - Continuity
  - Patient/family involvement
  - Responsiveness
- Professional satisfaction

Producing changes in patients conditions

Nursing sensitive outcomes

- Patient comfort and quality of life
- Patient empowerment
- Risk outcomes and safety
- Patient functional status
- Patient satisfaction

Joint contribution of nursing and other systems

- Health status
- Readmission
- Length of stay
- Complications
- Mortality

Other organizational systems