Figure 1. Hierarchical structure with decision criteria

- **Efficiency of health care**
  - Self management by patient *
  - Efficiency of health care organization **

- **Health gain (safety and efficacy)**

- **Satisfaction with the care processes**
  - Satisfaction care professionals ***
  - Patient satisfaction ****

- **Required investments in health care**
  - Initial financial investment *****
  - Restructuring of care processes ******

- **Compare the need of adoption of IT innovations**

- **Initial financial investment *******
  - Initial financial investment *****

- **Restructuring of care processes ********
  - * more care activities performed by the patient
  - ** e.g. labor productivity care professionals, costs internal processes
  - *** e.g. autonomy, challenges en meaningful tasks and cooperation
  - **** e.g. satisfaction contact care professionals and realization of the care process
  - ***** e.g. new staff, purchase equipment, training
  - ****** e.g. changing roll/functions, responsibilities, planning, budget allocation