Administrative and routine preventive services
- Routinely: 60%
- Occasionally: 14%
- No: 3%

Supportive phone call to patients
- Routinely: 25%
- Occasionally: 35%
- No: 17%

Patients' education for self management
- Routinely: 25%
- Occasionally: 27%
- No: 25%

Patients' counselling on preventive strategies
- Routinely: 22%
- Occasionally: 33%
- No: 23%