B.

Eligible Physicians N=145

- Declined to participate N=118 (81%)
  - Patients on panels N=240,980
    - Patients not on portal N=179,488
      - Non-intervention Patients (on portal) N=61,492 (26%)
        - Survey Non-Respondents N=34,964 (57%)
        - Survey Respondents N=26,528 (43%)
    - Intervention Patients N=10,686 (24%)
      - Survey Non-Respondents N=6,460 (60%)
      - Survey Respondents N=4,226 (40%)

- Consented and enrolled N=27 (19%)
  - Patients on panels N=44,900
    - Excluded by PCP N=139
      - Patients not on portal N=34,075