Alerts, in addition to daily clinic duties, contribute to a heavy workload. Providers perceive some types of alerts are unnecessary. Providers lack knowledge regarding features of the alert system in CPRS. Providers receive a high volume of alerts. Providers dislike getting alerts which are redundant. Problems relating to the communication between lab/radiology personnel and... Providers don’t like when alerts disappear from the View Alert window. Problems relating to the communication between lab/radiology personnel and... Providers feel the alerts should not disappear from the window. Generally, the alert system in CPRS is helpful. Providers like to receive important alerts for which they are not the ordering... CPRS allows instant access to everyone else’s notes. Ability to access quickly and electronically communicate test results. CPRS allows users to customize their own alert notification preferences. CPRS has helpful features to manage and process alerts (e.g. sorting alerts). Providers have difficulty processing certain types of alerts in CPRS. Providers lack sufficient training to manage alerts in CPRS. Problems with hardware affects management of alerts. Providers don’t like when alerts disappear from the View Alert window. Problems relating to the communication between lab/radiology personnel and... Providers dislike getting alerts which are redundant. Providers receive a high volume of alerts. Providers lack knowledge regarding features of the alert system in CPRS. Providers perceive some types of alerts are unnecessary. Alerts, in addition to daily clinic duties, contribute to a heavy workload.