Assessed for eligibility (n = 7,187)

Excluded (n = 1,730)
Not meeting inclusion criteria (n = 1,730)

Randomized (n = 5,457)

Allocated to intervention group(s)
Mailed report cards (n = 2,728)
Printable report cards (n = 2,357)
Enhanced provider report cards (n = 2,893)

Allocated to control group(s)
(n = did not receive intervention)
Mailed report cards (n = 2,729)
Printable report cards (n = 3,100)
Enhanced provider report cards (n = 2,564)

Lost to follow up
Mailed report cards (n = 248; 240 faulty mail address/moved, 8 died/deemed non-diabetic)
Printable report cards (n = 7; died/deemed non-diabetic)
Enhanced provider report cards (n = 9; died/deemed non-diabetic)

Lost to follow up
Mailed report cards (n = 9; died/deemed non-diabetic)
Printable report cards (n = 10; died/deemed non-diabetic)
Enhanced provider report cards (n = 8; died/deemed non-diabetic)

Analyzed*
Mailed report cards (n = 2,728)
Printable report cards (n = 2,357)
Enhanced provider report cards (n = 2,893)
*Analyses were conducted according to intention-to-treat.

Analyzed
Mailed report cards (n = 2,729)
Printable report cards (n = 3,100)
Enhanced provider report cards (n = 2,564)