Figure 2 - Sample selection and data collection flow diagram

Assessed for eligibility (n=132)

Enrollment by phone interview (n=63)

Completed baseline measures (n=35)

Consideration Stage [H1 to H3] (n=46)

Initiated service (n=31)

Initiation Stage [H4 to H6] (n=27)

Follow-Up (n=28)

Utilization Stage (n=28)

Outcome Stage (n=27)

Excluded (n=69) Did not meet inclusion criteria

Excluded (n=28) Not interested in study
Agreed to complete study measures by phone (n=11)
Declined to complete measures (n=17)

Excluded from analysis (n=4) Care recipient was hospitalized; caregivers were out of country, needed help with internet, or forgot to initiate service.

Lost to follow-up (n=7) Care recipients passed away or admitted to a nursing home, or caregivers had no time.

Excluded from analysis (n=1) Caregiver experienced extraordinary, stressful life situations.