Critical factors for adopting clinical information systems

User attitude towards information systems
Workflow impact
Interoperability
Technical support
Communication among users
Expert support

Applications for the roles of information and communication technology in the knowledge management processes

Access to local FAQ lists; friendly user interfaces; notification message systems; context aware user interfaces; automatic bookmarks based on recurrent search paths

Access to electronic workflow and process documentation

Access to documents about standards; access and compatibility with other information systems

Support directories; knowledge directories, technical report hyperlinks

Electronic bulletin boards; collaborative filtering; skill directories

Knowledge directories, knowledge artifact hyperlinks