1. Could you start by telling me what you thought of the group? What did you think about the on-line format? Did you find the group helpful? How so? Was the group a source of support for you? How so?

2. Did the group meet your expectations? What improvements would you suggest for the next group?

3. How comfortable were you with using a computer before the group? How comfortable are you now? Did the group help your confidence in using computers? How so?

4. Did you feel comfortable talking in the group? If not, why? If yes, why?

5. Were you pleased with the topics that were covered in group? What else would you like to see covered in future groups?

6. If you had to choose between taking part in a face-to-face group and an on-line group, which would you choose? Why?

7. What did you take away or gain from participating in a group like this?

8. Would you refer a friend to this group? If so, what would you tell them about it?

9. Did you use a cell phone prior to participating in the group? Do you use one now? Did you have the internet before the group? What form of communication do you use most?