Random sample n= 5000

Removing duplicates

n= 4967

1st wave

September 2008

Answered Questionnaires n = 1156; 23.3 %
Non-participation n = 644; 13.0 %
No reaction n = 2407; 49.5 %
Returned to sender n = 760; 15.3 %

Non-participation

Returned to sender

2nd wave

November 2008

Answered Questionnaires n = 222; 9.2 %
Non-participation n = 101; 4.2 %
No reaction n = 1710; 71.0 %
Returned to sender n = 374; 15.5 %

No reaction

January 2009

Answered Questionnaires n = 222; 9.2 %
Non-participation n = 101; 4.2 %
No reaction n = 1710; 71.0 %
Returned to sender n = 374; 15.5 %