Figure 2: General overview of the 4 phases of the Flanders Study to develop Quality Indicators for Palliative Care

Phase 1: literature review

Phase 2a: developing a framework with important dimensions

Phase 2b: experts’ selection of themes

Phase 3: experts’ selection of indicators (by RAND)

Phase 4: developing a draft quality indicator set and testing it in practice

* certain themes left out by panel 2