Problem: Low quality of end-of-life care/ quality of dying

Strategy Implementation: Evaluation of Implementation process on patient level

Level of change: Organisation

Evaluation of Implementation process: Actual use of EOLD – instruments and use of improvement suggestions

Outcome (Evaluation on patient level): Improved quality of end-of-life care/ quality of dying

Intervention:
- EOLD – instruments and implementation of improvement suggestions
- Patient specific feedback

Generic feedback: Organisation

Team behaviour: Improvement suggestions

Behaviour individual team members: Improved quality of end-of-life care/ quality of dying