**Decision time 14 days**

- Crash related factors (anonymus)
- Visit to First aid center of general practitioners

**Decision time 1 week**

- Exposure to MVA
- Visit to Emergency department
- no visit to Emergency department

**Info by police**

- Information letter
  - From emergency Department/ first aid center
  - From police officer

**Exposure to MVA**

- Info by police
- Age and gender of the victims (anonymus)

**No participation**

- Potential participation
  - Postal detailed information and informed consent (I.C.)

**Visit to Emergency department**

- No visit to Emergency department

**Information letter**

- participation → I.C.
- No participation

**Postal questionnaire Complaints (QB)**

- Subjects with neck / arm / headache complaints & NDI score > 7
- Subjects without neck / arm / headache complaints & NDI score ≤ 7

**All subjects n= 100**

- 6 weeks after MVC
  - Physical examination, Questionnaire (Q6W) and costs diary
  - Physical examination, Questionnaire (Q6W) and costs diary

- 3 months after MVC
  - Physical examination, Questionnaire (Q3M) and costs diary
  - Physical examination, Questionnaire (Q3M) and costs diary

- 6 months after MVC
  - Physical examination, Questionnaire (Q6M) and costs diary
  - Physical examination, Questionnaire (Q6M) and costs diary

- 12 months after MVC
  - Physical examination, Questionnaire (Q12M) and costs diary
  - Physical examination, Questionnaire (Q12M) and costs diary

**No participation**

- Potential participation