Non-responders to follow-up survey (n=121)

Initial survey emails sent (n=736) and cascaded

Responses to initial survey (n=284)
Response rate (284/736=38%)

Excluded (n=36)

Total responses (n=248)
Health protection (n=54)
Physician (n=59)
Nurse (n=135)

Excluded (n=2)

Responses to follow-up survey (n=137)
Retention rate (137/248=55%)

Excluded (n=3)

Total responses linked to initial survey (n=127)

Total responses not linked to initial survey (n=10)

Responses included in analysis (n=124)
- Health protection (n=28)
  Physician (n=30)
  Nurse (n=66)

Non-responders to follow-up survey (n=121)