1. Define problem
2. Identify stakeholders
3. Identify key decision issues
4. Define criteria and indicators
5. Identify interventions or strategies to compare

Problem structuring (Steps 1 to 7)

6. Evaluate performance of strategies
7. Weight criteria under specific scenarios

Decision Analysis (Steps 8 to 10)

8. Multi-criteria analysis based on the constructed matrix
9. Sensitivity analysis
10. Interpretation of results

Output produced

- List of key stakeholders
- List of criteria
- List of interventions or strategies
- Matrix of evaluation of interventions on all criteria
- Stakeholder weighting schemes for all scenarios
- Group and individual rankings of interventions
- Intervention profiles
- Decision maps
- Identification of stakeholder convergence and divergence points
- Sensitivity of results to given weightings

- Performed by participatory approach: focus groups, individual interviews, questionnaires.
- Performed by MCDA experts: MCDA software.