1. Readiness
   - Integration Models: FP-HIV; PNC-HIV; SRH
   - Assessment of:
     - Equipment/supplies
     - Human Resources (staff training, management)
     - Infrastructure
     - Guidelines/protocols

2. Implementation Process
   2a. Intervention development
       - Integration Models: FP-HIV; PNC-HIV; SRH
       - Procurement of equipment/supplies
       - Training methodology
       - Mentorship toolkit
       - Clinical protocols reviewed
   2b. Implementation
       - Staff capacity
       - Referral strengthened
       - Equipment and supplies
       - Room reallocation
   2c. Extent of service integration achieved ('index of integration')
       - Facilities providing integrated services: shared resources/referrals system in place

3. Service outcomes
   3a. Improved quality of care
       - Quality of care (clinical)
       - Quality of care (interpersonal)
       - Level of HIV-related stigma experienced
   3b. Improved efficiency of SRH & HIV services
       - Unit costs of SRH/HIV
       - Efficiency of resource
       - Human resource use
         - Client costs
   3c. Increased service utilisation
       - STI services
       - HIV counselling and (re)testing
       - HIV care & treatment (ART)
       - PMTCT services
       - Counselling for FP
       - Counselling for PNC
       - FP method provision
       - Multiple service use
       - Diversified client profile

4. Health & behaviour outcomes
   4a. Improved health behaviour (proximate)
       - STI prevention and treatment
       - HIV acquisition
       - HIV transmission (peri-natal)
       - Sexual risk-taking behaviours
       - Contraceptive use
   4b. Improved health status (distal)
       - HIV status
       - Unmet need for FP
       - Unintended pregnancies
   4c. Access and coverage
       - Family planning
       - Postnatal care
       - HIV prevention and treatment
       - STI services

5. National/international policy environment
6. Health systems
7. Population & client characteristics & risk behaviours
8. Acceptability of integrated services
9. Socio-cultural/gender norms
10. Poverty/equity