Invited
(Total n=5865)
Australia (n = 5046)
Malaysia (n= 819)

Agreed to participate
(Total n = 89, 2%)
Australia (n = 41, 1%)
Malaysia (n= 48, 6%)

Failed to participate
(Total n = 55)
Stopped seeing pharmaceutical representatives
(Australia, n = 4), (Malaysia, n = 0)
Pharmaceutical representatives refused to sign informed consent
(Australia, n = 13), (Malaysia, n =8)
 Unable to find time
(Australia, n = 6), (Malaysia, n = 7)
 Unknown reasons
(Australia, n = 8), (Malaysia, n =9)

Returned completed questionnaires
(Total n = 34, 38%)
Australia (n = 10, 24%)
Malaysia (n= 24, 50%)

Completed questionnaires included in the analysis
(Total n = 183)
Australia (n = 58)
Malaysia (n= 125)

Number of products discussed
(Total n = 129)
Australia (n = 84)
Malaysia (n= 45)