Leadership is committed to mental health care.

- Trainers are available to train community members and PHC staff.
- The Mental Health Care Plan, including policy for provision of psychotropic medications, is available.
- Monitoring system in place.
- Budget is available.
- Experienced supervisors available and functioning supervision and quality control system in place.

Community Members are:
1. Adequately trained to identify and refer people with priority disorders;
2. Aware and sensitised about mental health; and
3. Have reduced stigma and discrimination.

- Demand for mental health services exists.
- Staff able to diagnose using protocols.
- PHC staff available, motivated, trained and confident in service delivery.
- Physical/confident space available.
- Medicine regularly available in clinics.

- Treatment packages in PHC, HP, SHP and/or community support intervention system, peer support groups and psychosocial support programmes are available and people with priority disorders attend for the required duration.
- Rehabilitation and referral centres are available.

- Symptoms of psychosis, tension, stress, depression and alcohol abuse are reduced.

- Improved social, economic and health outcomes of people living with mental health disorders and their family members treated by the program.
- Increased coverage.

- Decreased mental health and social problems in the community.