Quantitative codes
- Viewing the body
- Autopsy
- Why did my child die?
- Emergency services
- Follow-up
- Emotional Support
- Practical Information
- Breaking Bad News

Themes
- To be able to say goodbye to their child
- To know how and why their child died
- To feel supported

Qualitative codes
- Saying goodbye
- Needing Information
- Professional Support
- Emotional Support
- Poor communication
- Abandoned by services