- 791 Mailed a postcard
  - 706 Had/found current address
    - 706 Mailed questionnaire
  - 85 Could not find current address or contact by phone
    - 450 Completed questionnaire
    - 270 Did not return questionnaire
      - 45 Returned to sender; Could not contact by phone
      - 155 Contacted by phone
        - 144 Contacted by phone but did not return surveys
        - 11 Declined participation
    - 70 NOT returned to sender; could not contact by phone