Figure 1 Flow chart of patients in the Segal Cancer Centre and the recruitment

Persons with a referral of a GP/other specialist to the outpatient clinic of the Segal Cancer Centre

Patients contact the secretary to make the first appointment

The oncologist/hematologist/surgeon sees the patient and plans further investigation/plans first treatment/plans first specialist

Patient is booked for first treatment on the treatment floor and often the patient meet the nurse assigned to him/her during treatment/patient is booked for surgery

If patient is eligible, the doctor asks if the patient can be contacted by the research team to explain the study and doctor gives the patient information letter

Patient is contacted by a member of the research team, and if the patient agrees to participate a date and time for the first interview is set

Patient comes back for treatment/surgery

Secretary keeps a list of new patients and their first appointment

Letter for doctor in the chart with the aim of the study and eligibility criteria and the patient information letter