Visit by a researcher

- 79 in-home care management offices
  - 196 care managers
    - Family caregivers*
      - Returned questionnaire (n = 158, response 80.6%)

- 31 home helper stations
  - 449 home helpers
    - Returned questionnaire (n = 201, response 44.8%)

- 15 visiting nurse stations
  - 123 visiting nurses
    - Returned questionnaire (n = 78, response 63.4%)

Sending by mail

- 294 medical clinics with home visit physicians
  - 294 visiting physicians
    - Returned questionnaire (n = 131, response 44.6%)

Family caregivers*

* Returned questionnaire (n = 494*)