Selection GP practices for intervention group

Selection older people (75+)

Information letter and IC to eligible people

Control group (C) - T0

[G]OLD care booklet

C - T1

C - T2

C - T3

Intervention group (I) - T0

[G]OLD care booklet

I - T1

I - T2

I - T3

Components Chronic Care Model (CCM):
- delivery system design: delivery of proactive instead of reactive care; main task for PN, supported by GP
- decision support: referral based on the results of evidence-based tests and guidelines, and patient’s needs/wishes
- clinical information systems: system for registration of assessment results, development of plan for care/treatment, monitoring and follow-up
- community resources: establish linkages with care disciplines in the neighbourhood; collaborate in organising care

Theoretical framework [G]OLD

Effect measurement

Process evaluation

Main elements [G]OLD-protocol

Activities research team

Activities GP / PN

Timeline

Nov. 2009 - Jan. 2010


Jan. 2012

Interviews older people

Interviews PNs (3 per PN) and 2 feedback sessions

Interviews GPs