**Methodology**

- Vision
- Relationship
- Level of training and expertise

**Vision**

- Multi-disciplinary medical or psychological support

**Relationship**

- Prevention and coaching

**Level of training and expertise**

- Agreements with chain partners

**Information**

- Information on dementia and care options
- Information fine-tuned to patient and patient’s system
- Active provision of information

**Support & counselling**

- Emotional support and counselling
- Protection of best interests
- Coaching of informal carers on behavioural changes

**Coordination**

- Coordination of care provided
- Systematic consultations with other care providers
- Evaluation and monitoring of care provided by others

**Practical help**

- Filling in forms
- Facilitating safe environment