Family Medicine Clinics Affiliated with St. Michael’s Hospital, the University of Toronto (n=4)

Clinics were matched (1 large, 1 small) and randomized

**Intervention Group**

- Clinic 1
  - Pre-Intervention
    - Total Sample (n=2706)
      - Allocated to study* (n=119)
        - Analyzed (n=95)
          - Excluded from analysis: Chart not found (n=14)
            - Not meeting inclusion criteria (n=10)
    - Post-Intervention
      - Total Sample (n=2378)
        - Allocated to study* (n=103)
          - Analyzed (n=95)
            - Excluded from analysis: Chart not found (n=7)
              - Not meeting inclusion criteria (n=1)

- Clinic 2
  - Pre-Intervention
    - Total Sample (n=6571)
      - Allocated to study* (n=209)
        - Analyzed (n=153)
          - Excluded from analysis: Chart not found (n=23)
            - Not meeting inclusion criteria (n=33)
    - Post-Intervention
      - Total Sample (n=6038)
        - Allocated to study* (n=229)
          - Analyzed (n=206)
            - Excluded from analysis: Chart not found (n=13)
              - Not meeting inclusion criteria (n=10)

**Control Group**

- Clinic 3
  - Pre-Intervention
    - Total Sample (n=1298)
      - Allocated to study* (n=122)
        - Analyzed (n=94)
          - Excluded from analysis: Chart not found (n=18)
            - Not meeting inclusion criteria (n=10)
    - Post-Intervention
      - Total Sample (n=3580)
        - Allocated to study* (n=238)
          - Analyzed (n=205)
            - Excluded from analysis: Chart not found (n=18)
              - Not meeting inclusion criteria (n=16)

- Clinic 4
  - Pre-Intervention
    - Total Sample (n=3607)
      - Allocated to study* (n=247)
        - Analyzed (n=167)
          - Excluded from analysis: Chart not found (n=19)
            - Not meeting inclusion criteria (n=61)
    - Post-Intervention
      - Total Sample (n=2378)
        - Allocated to study* (n=103)
          - Analyzed (n=95)
            - Excluded from analysis: Chart not found (n=7)
              - Not meeting inclusion criteria (n=1)

*Patient charts were allocated to the study using a stratified random sample of patients of equal proportion per physician