Eligibility of 349 patients (who last completed an HRA-O in 2005) checked by clinical team member

Exclusions:
- Died = 14
- Moved away = 21
- Cognitive impairment = 4
- Poor health = 16
- Poor mental health = 1
- Carers of people with terminal illness = 2
total = 58 (16.6%)

291 (83.4%) eligible patients invited to participate in the study and complete and return a consent form

163 (56.0%) returned completed consent form

Sample stratified by age, gender, ethnicity, socio-economic status (education level and income), self-rated vision loss and sight-test in last 12 months

- Died = 1
- Moved away = 2
- Declined = 6
- Non-response = 119
total = 128 (44.0%)

2 participants no longer interested when contacted

6 focus groups with a total of 55 participants

18 Interviews with 21 participants (2 in pairs)

85 potential participants sent a 'thank you' letter explaining that we had been over-subscribed with volunteers