Services

- Provides the services either directly or indirectly through contractual arrangements

Financial Risk

- Assumes financial risk for most patients

Function (Function of Integrated System)

- Access to appointment schedule in a different service unit
- Ability to make an appointment in a different service unit without going through staff in that unit
- Automatic timely notification when patients receive care in a different service unit
- Care protocols or service agreements that specify which services each unit should provide
- Protocols or service agreements that specify how patients should be transferred
- Service lines that include clinicians from different departments as a virtual or separate unit
- Quality of care measured for total episodes of illness across service units
- Performance measures reported to overall organizational leaders
- Coordinated quality improvement projects that use specific methods across multiple service units