When Common Ground Cannot Be Achieved – Resolving an “Impasse”

- Consult Ethics, Palliative Care, Internal Medicine, Pastoral Care, Social Work etc
- Get Back-up Opinion
- Give more Time if able

If unable to resolve conflict:
- Recognize this is a valid management option and not a negative reflection on abilities
- Know it happens to others
- Talk it over with colleagues
- Don’t take it personally
- Learn from experience

Figure 2: When Common Ground Cannot Be Achieved – Resolving an “Impasse”