THE ULTIMATE BARRIER: Lack of Time

Patient’s “Good Death”

Making Informed, Shared Decisions

Understanding One Another (Figure 4)

Building Mutual Trust/Rapport (Figure 3)

STEP 1:

STEP 2:

STEP 3:

BARRIERS TO STEP 3:
- Not using true “substituted judgment”
- Ambiguous or Absent Personal Directive

BARRIERS TO STEPS 1 & 2:
- Physician internal conflict
- Denial of patient’s condition
- Unattainable goals & expectations
- Family Discord/Dysfunction
- Mistrust of system
- Prior negative health care experiences
- Language barrier
- Cultural/Religious value differences
- Legal Concerns
- Taking conflict personally
- Being inflexible

IMPASSE See Figure 2

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